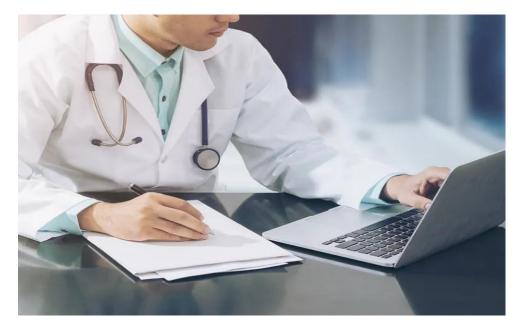# 3 Common Mistakes Of MSP Billing And How To Avoid them

MSP billing processes can be complex and pretty challenging. For instance, remembering the guidelines for MSP billing can be tedious. It is even more complicated when starting new, as getting many rejections is common. Although some rejections can be fixed, it still delays the payment. It could also lead to one earning less than expected. Using **MSP billing software** is an excellent way to control these common errors. However, knowing the errors to avoid is also essential. Here are three common MSP billing mistakes to avoid.

- Data Capture Mistakes
- Call Out And Continuing Care Mistakes
- Consults And Visits Mistakes

Data Capture Mistakes

Most common errors in MSP billing result from data capturing mistakes. These errors can be fixed, but they are also pretty time-consuming. Some common data capture mistakes include:

- Wrong PHN
- Failing To Meet Code Requirements
- Incorrect Patient Name
- Mismatch Of Location of Fee Code

The most efficient way to correct data capture errors is to avoid them entirely. Therefore, data capture processes should be handled carefully. Optimizing **MSP billing software** can help capture patients' details accurately during the data capture process.

Call Out And Continuing Care Mistakes

Another common area where MSP billing mistakes are made is billing for call-outs and continuing care. This is because the process of billing for call-outs and continuing care can be pretty complex.

In fact, it is among the most challenging parts of MSP billing. Some common mistakes made when billing for call-outs and continuing care include:

- Not including the CCFPP in the notes
- Utilizing continuing care fees even when staying late but have not been called in.
- Logging continuing care fees while leaving out the call out

It is essential to review every call-out claim to avoid these mistakes. Ensure that patients' details are correct. Also, ensure that the start and end time and referred physician are not missing.

Consults And Visits Mistakes

Billing for consultations and visits is also another complicated MSP billing. This is due to the rules and regulations of every fee code. Many medical practices have automated their **MSP billing systems** to avoid this error. Billing software is helpful for preventing these errors, but knowing some of the MSP consults and visits billing mistakes to avoid will help attain better accuracy. The common mistakes to avoid include:

- Duplicate claims
- No note for several visits in one day
- Utilizing out of office premiums on emergency visits

To avoid these errors, get into the habit of double-checking claim details. Also, ensure the rules and regulations for MSP billing are followed to prevent rejections.

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